



The following items (or any item similar in description or content) can not be carried on any service unless otherwise agreed in writing. Any person sending such an item may be subject to their ordering being cancelled without notice:

- Aerosol
- Air Bag
- Alcoholic Beverages
- Ammunition
- Animals Of Any Form (Alive Or Dead)
- Biological Samples
- Car Batteries
- Car Bonnet
- Car Bumper
- Cash
- Cheques
- Christmas Crackers
- Counterfeit Currency
- Currency
- Dangerous Goods
- Drugs (Including Prescription)
- Filth
- Fire Extinguisher

- Fish (Live Or Dead)
- Gun
- Hazardous Goods
- Human Remains
- Infectious Substances
- Juice
- Liquid
- Lottery Tickets
- Meat
- Money
- Oil
- Paint
- Passport
- Perishable Goods (All)
- Plant
- Replica Weapons
- Settee
- Sinks
- Slush Syrup
- Sofa
- Stamps (Unless Franked)
- Toilets
- Unknown
- Water

- Weapons
- Windscreen

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- Amplifiers - maximum parcel compensation value for damages is £200, up to £2500 compensation for lost items.
 - Banjo - maximum parcel compensation value for damages is £100, up to £1000 compensation for lost items. Banjos must be sent in a hard case.
 - Cello - maximum parcel compensation value for damages is £100, up to £1000 compensation for lost items. Cellos must be sent in a hard case.
 - Guitars - maximum parcel compensation value for damages is £100, up to £1000 compensation for lost items. Guitars must be sent in a hard case.
 - Mobile Phone - maximum parcel compensation value for damages is £2500, up to £2500 compensation for lost items. SIM card(s) must not be sent in the same consignment as the mobile phone(s) itself
 - Violin - maximum parcel compensation value for damages is £100, up to £1000 compensation for lost items. Violins must be sent in a hard case.

The following items (or any item similar in description or content) can only be carried on a no compensation basis on any service. Any person sending such an item does so at their own risk:

- Amber
- Antiques
- Beswick Figure
- Bottle
- Bottles
- Bulbs
- Cameras

- Canvas Print
- Car Door
- Car Panel
- Ceramic
- Ceramics
- Chandelier
- China
- Chocolate
- Clock
- Computer Monitor
- Concrete
- Confectionary
- Crockery
- Crystal
- Delicate Items
- Detergent
- Diamonds
- Dinner Service
- Dinner Set
- Documents
- Fiberglass
- Figurine
- Fish Tank
- Fishing Rods

- Food
- Fragile Items (All)
- Framed Painting
- Framed Photograph
- Gems Or Gemstones
- Glass
- Glassware
- Gold
- Guitar
- Hamper
- Headlight
- Jewellery
- Lamp
- Lenses
- Lighting
- Lights
- Marble
- Microscope
- Microwave
- Mirror
- Monitor
- Ornament
- Over Head Projector
- Painting

- Pewter Figures
- Picture
- Picture Frames
- Plates
- Porcelain
- Pot
- Pottery
- Precious Metals
- Projector
- Real Fur
- Resin
- Scanner
- Shower Screen
- Silver
- SIM Cards
- Spectacles
- Stoneware
- Tail Lights
- Tea Set
- Telescope
- Television
- Tickets
- Tiles
- Torches

- Various
 - Vase
 - Velux
 - Watch
 - Window
 - Window Frame
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The following items (or any item similar in description or content) can only be carried if the description is altered by the customer prior to completing their order.

Any person sending such an item may be subject to their ordering being cancelled without notice and does so at their own risk potentially negating any parcel compensation:

Added 1/1/2007:

- *Please note we are more than happy to carry these items in the more info section - we just need a clearer description (assumes the clearer description is not an item in the no compensation or prohibited list of course).*