

Mission Despatch

Sustainability Policy



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Mission Despatch Vision

Sustainability to Mission Despatch means being accountable for our impact as a business both locally and worldwide. Understanding our decisions and actions matter today for our future. We are committed not only to doing what's right but to strive to do better. That's why we're always looking for continued improvement on how we operate that is not only good business practice, but also for our environment.

Here are some of the reasons why sustainability is at the heart of our business:

- It's important to our customers. We need to be responsive and responsible to reduce our collective impact.
- It drives us to look for new and innovative ways of working.
- It's important to our team to create a workplace that people want to be part of.
- Financial savings. We're reducing fuel bills and electricity costs.
- We're pleased to do our bit towards achieving national and global aims on climate change.

It is in the best interests of our company, and community as a whole, that our company moves along the path to sustainability. To that end it is paramount that we do what we can to achieve the following vision of performance.

1. Principles

The team at Mission Despatch are keen and committed to safe and sustainable responsibilities by minimising the impact from our operations to our environment and to ensure current business needs are met without compromising the environment for future generations.

2. Economic success: the wise use of financial resources

- **Company Economic Prosperity:** Our business is positioned to survive and prosper economically.
- **Community Economic Prosperity:** We help our community survive and prosper economically.

3. Social responsibility: respect for people

- **Respect for Employees:** At Mission Despatch we treat our employees in a respectful, fair, non-exploitative way, especially with regard to promotion, training, open constructive dialogue with management, involvement in decision making, working conditions that are safe and healthy and non-coercive rights of association and privacy, employment-termination practices and work-life balance.
- **Diversity, Fair Hiring Practices:** We promote diversity and use hiring practices that are fair, responsible, non-discriminatory and non-exploitative for our employees, board members and suppliers.
- **Responsible Governance:** We manage our risks properly, use our economic power responsibly and operate our business in a way that is ethical and legal.
- **Fair Dealing with Customers:** We are honest and fair with our customers competing fairly for their business, respecting their privacy and providing them safe and effective products and services under the conditions we promise.

4. Environmental responsibility: respect for life and the wise management and use of natural resources

- **Resource Conservation:** We conserve our use of natural resources to the extent practicable.
- **Waste Prevention and Management:** We reduce to the extent practicable, the quantity and degree of hazard of the wastes we generate from our operations and handle them in a safe, legal and responsible way to minimise their environmental effects.
- **Environmental Risk Control and Restoration:** We minimise the risk of spills and other potentially harmful environmental incidents, restore the environment where damaged by us and enhance it to better support biodiversity.
- **Reduction of Supply Chain Impacts:** We work with others in our supply chain to help assure adverse environmental impacts and risks associated with our products and services are reduced and properly controlled and environmental benefits optimized.
- **Working with our partners:** It's vital our partners share our commitment to sustainability. We work together from end to end to reduce our environmental and social impacts.

5. Mission Despatch Objectives

Our aim is to continuously endeavour to reduce our ecological impact by:

- Reducing our running costs
- Waste minimisation
- Pollution reduction
- Energy efficiency improvement
- Purchase equipment with a high energy efficiency rating.
- Structure our teams to enable communicating with management and employees about working conditions for a sustainable and safe environment.
- Ensure appropriate use of alternate fuels where possibleS.
- Ensure regular servicing and/or turnover of Company vehicles in the fleet.
- Meet or exceed all environmental and health legislation that relates to our company.
- Develop and maintain methods of evaluating our sustainable performance for continual improvement.
- Encourage a culture of sustainability throughout our team.
- To recycle packaging, use of high efficient rating equipment and upcycling our office equipment
- Recycle consumable office products where possible.
- Recycle waste paper and shredded reports.
- Minimizing printing internal documents towards a paperless office.

Mission Despatch aim to meet reasonable and achievable objectives to ensure that we are able to continue to build upon our successes in a positive and responsible way.



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